

#### BOROUGH OF STONE HARBOR

# FAQS COVID-19

Below are answers are to some Frequently Asked Questions. Please keep in mind that although Borough Hall is closed to the public, our staff is still working and can be reached by phone or email. A list of emails for key personnel can be found at the end of this document.

### BEACHES, RECREATION & EVENTS

#### Are the beaches open?

Beaches are open for both active and passive activity. Beach chairs and blankets can be utilized. However, due to the Governor's executive order, organized games, contact sports, sports camps and events are prohibited. Social distancing regulations must be followed. Families who come to the beach should remain at least six feet apart from other blankets and chairs. The beaches will be patrolled to make sure that social distancing practices are followed and there are no large groups of people gathered. The Borough of Stone Harbor strongly recommends (per CDC guidelines) the use of cloth face coverings when outdoors in community settings to help reduce the spread of COVID-19. All regular beach regulations continue to apply. Public restrooms at the 95th Street beach and those at 96th St. and Second Ave will be open. The portable toilets at the Point parking lot will also be open.

#### What do I need to know about Beach Tags?

Beach Tags are required for all persons 12 years of age and older from the Saturday of Memorial Day Weekend (May 22nd, 2020) through Monday of Labor Day Weekend (Sept. 6th, 2020), 10:00 a.m. – 5:00 p.m.

The pre-season purchase price of \$25 each for beach tags has been extended until June 30th.

PURCHASES: The beach tag office at 95th Street and the Beach is now open daily from 10am - 4pm for purchases of beach tags.

PICK-UPS OF PRE-PAID TAGS AND VETERANS TAGS: If you ordered and pre-paid for your tags online, they will be available for pick-up at the beach tag office at 95th St. & the Beach from 10am - 4pm. Veterans Tags will be available at this location, as well. Documentation is required.

You can still order beach tags online by downloading the 2020 Beach Tag Order Form from our website, SHNJ.org, under BOROUGH FORMS. Please follow the instructions on the form. Beach tags can also be ordered through the viply app (fee applies) on a mobile device.

Download the app at https://www.viplypass.com/viply-app-process/

#### Is the marina open?

The Municipal Marina/Boat Ramp as well as the lot located at 81st Street & the bay are open. All residents and visitors are reminded to adhere to strict CDC guidelines concerning social distancing at all times.

## When will the recreation facilities and playgrounds be available?

Playgrounds remain closed until further notice per gubernatorial executive order. Hard & artificial turf Tennis courts and Pickleball courts will open June 1st and operate at 50% capacity. All players must make reservations prior to arrival. No reservation fee until June 15th as scheduled. Details are forthcoming. Har Tru clay courts will open June 15th.

## **BEACHES, RECREATION & EVENTS (continued)**

#### When will I be able to register for clinics and basketball league?

The registration for clinics and camps has been delayed until further notice. The health and safety of the participants and staff of these programs are our highest priority. We are closely monitoring developments to ensure that all summer programming complies with all State and local restrictions. For additional information, please visit the Recreation Department's website www.StoneHarborRecreation.com

#### When is the Pickleball Tournament this year?

This year's tournament has been cancelled until further notice. If restrictions are eased per the Office of the Governor, we will re-evaluate the event and react appropriately.

#### What events have been cancelled?

All Borough and Chamber of Commerce Sponsored events scheduled through July 4th are cancelled or postponed until further notice. This includes:

- Beach Opening Ceremony & Competition May 23 Cancelled
- Turtle Trot May 24 Postponed until further notice
- American Legion Memorial Day Parade, Ceremony & Open House May 25 Cancelled
- Pickleball Tournament June 27-28 Cancelled until further notice
- Fourth of July Concert and Fireworks Cancelled
- USTA Independence Day tournament canceled
- USTA Junior summer slam tournament canceled

Please refer to our website event calendar for updates. The event schedule will be evaluated frequently and updates will be made accordingly. Follow us on Facebook for updates, as well. facebook.com/BoroughofStoneHarbor

#### GENERAL INFORMATION

#### Is the town closed?

No, however the Governor has issued an Executive Order 107 which places restrictions "non-essential" businesses. Non-essential businesses may not be open to the public, but they may participate in curbside pickup. Please note that outdoor gatherings over 25 persons are prohibited, indoor gatherings are limited to 10 people. If you decide to visit, understand that the same restrictions apply in Stone Harbor as in the rest of New Jersey. For a complete list of essential and nonessential businesses visit the COVID-19 News & Information section on the home page of SHNJ.org

#### I own a second home in Stone Harbor. Can I come down to my house?

Yes, you may visit your second home. Please understand that the Borough of Stone Harbor trusts its residents, homeowners and visitors to adhere to the social distancing requirements set forth by the State of New Jersey.

#### Can I have construction work done on my home?

Yes, non-essential construction can resumed on May 18th

#### When and where do I need to wear a face-covering or mask?

All individuals are required to wear a face mask or cloth face-covering when entering a business, picking up take out food or engaging in curbside pick-up. The Borough of Stone Harbor strongly recommends (per CDC guidelines) the use of cloth face coverings when outdoors in community settings to help reduce the spread of COVID-19. There is a growing body of evidence that asymptomatic or pre-symptomatic individuals can spread the virus. Wearing a simple cloth face covering is not a replacement for social distancing and does not exempt anyone from social distancing requirements.

#### **RETAIL & PRIVATE BUSINESS**

#### Are restaurants & stores open?

Many restaurants are open during their normal business hours for takeout only, and must adhere to social distancing requirements. Only stores that are deemed "essential" may be open for customers to actually enter. A cloth face-covering or mask is required to enter the business. Currently, "non-essential" retail businesses may offer curbside pick-up, but businesses must continue to have their in-store operations closed to customers. Businesses who choose to offer curbside pickup must abide by the requirements in the Governor's Order.

#### Are Short-Term Rentals Allowed?

The Cape May County Board of Chosen Freeholders have amended their prior resolution (250-20) prohibiting the lodging of transient guests or seasonal tenants. The new resolution (317-20) allows for the following:

- Rentals for a duration of greater than 30 days shall be permitted effective 12:01 a.m., Monday, May 11, 2020;
- Rentals for a duration of less than 30 days shall be permitted effective 12:01 a.m., Monday, June 1, 2020
- Hotels and motels may operate at a capacity of 60% of its full capacity effective 12:01 a.m., Monday, June 1, 2020; and
- Hotels and motels may operate at full capacity effective 12:01 a.m., Monday, June 22, 2020.

#### Can landscapers work?

Yes, provided one worker per vehicle and social distancing must be maintained at the job site.

#### Will there be a Farmers Market?

The start of the Farmers Market has been delayed until Sunday, June 21st. Restrictions will be in place that address social distancing, hygiene, masks and occupancy limits.

#### **BOROUGH SERVICES**

#### Is Borough Hall open?

Borough Hall is not open to the public. Limited access is available for key employees. Calls will be answered during regular business hours, Monday - Friday, 8:30 am - 4:00 pm. Many employees are working remotely and can be reached by email. See email list at the end of this document.

Note: For your convenience a drop box has been installed at the 95th Street door to Borough Hall (the old library entrance), if you would like to drop off payments or paperwork for any department. Please make sure your documents and/or payment are in a sealed envelope. Do not include cash.

## Will my trash be picked up?

Residential trash is being picked up once per week, until further notice. During this time period we are adhering to the safety protocols as directed by the State of New Jersey. Please be patient. The Borough is concentrating first and foremost on providing essential services, and some services could be delayed or canceled. Trash/Recycle will be picked up on the following days or as soon as it can be accomplished.

- 80th Street- 93rd Street- Monday
- 94th Street- 103rd Street (includes Circles)-Tuesday
- 104th Street- 122nd Street-Wednesday

Trash/Recycle should be placed in covered containers the night before the scheduled pick up and ready to be collected at 7AM. There will be NO call backs.

Please call the the Department of Public Works (609-368-7311) if you have questions.

#### Are Fire Inspections being conducted?

Fire Inspections have resumed for rentals and businesses.

## **BOROUGH SERVICES** (continued)

#### Where can I get answers about my Property and Tax Assessment?

Information about Block and Lot numbers, square footage and year built can be found on our website on the Tax Collection page under "Property Tax Look Up Only." You can search by name, block and lot or property location. Listed below the taxes due section, is the MODIV information. You can find the information listed above in addition to a copy of the annual Chapter 75 Notice of Assessment for 2020 along with the Taxes Billed for 2019 and the last recorded deed book and page. Address changes must be submitted in writing by the homeowner. There is a form on the website under downloadable forms.

#### When will I receive my Homestead Benefit Credit?

Because the COVID-19 pandemic is anticipated to negatively impact the State economy, the New Jersey Department of the Treasury has frozen a portion of spending in order to ensure the State can meet its emergency and statutorily required obligations. Regrettably, this includes freezing funding to support the 2017 Homestead Benefit program. As a result, any credits intended to be applied to the May 1st property tax bills can no longer be supported by the State at this time. We empathize with homeowners who depend on these credits, but these proactive steps are necessary at this time.

#### Can I pay my taxes online through the Borough's website?

Unfortunately, no. However, at this time, it is strongly recommended to utilize your bank's online bill pay module, if possible; please include your block & lot and/or utilities account number. Alternatively, direct debit payment is available for tax & utilities payments. You can find the authorization agreement form on this website in the Borough Forms Tab. If you wish to sign up for direct debit, the authorization agreement and (mandatory) voided check must be received in the tax collector's office by May 21, to commence auto pay for the August 1st tax installment.

### Will Stone Harbor extend its grace period for the May 1st tax installment?

The May 1st property tax grace period is extended to June 1, 2020; pursuant to Executive Order 130 & Resolution 2020-S-103.

## How can I get the amount I owe for my taxes if Borough Hall is closed?

You can look up your taxes on this website under Online Services/Property Tax Look-Up. There is a wealth of tax information available on this portal!

## What if I need to speak with the tax collector?

The tax collector is reporting to the office on a limited schedule and returning VM messages.

## How do I pay a ticket?

Payments can be made by mail or online at NJcourtsonline.com. Please be aware that on only tickets can be paid online. Payments can be mailed to:

Violations Bureau, Stone Harbor Borough Hall, 9508 Second Avenue, Stone Harbor, NJ 08247

#### How do I contact the Court?

Please call 609-368-2411 and leave a message. The staff is checking messages and will get back to you as soon as possible. Responses may take a day, or two, as the staff is working on a limited basis.

## **BOROUGH SERVICES** (continued)

#### Is there a way to check on my elderly relatives & friends living in Stone Harbor?

If you are concerned about the well-being of friends or relatives living in Stone Harbor, please send an email message to info@SHNJ.org and a police officer will check on them.

#### Are Construction Inspections still being conducted?

The Construction Office is still performing inspections daily. We request that job sites be clear of any contractor's personnel prior to our arrival.

#### **BOROUGH EMPLOYEE EMAILS:**

#### Administration and Borough Clerk's Office:

Robert Smith, Esq, Borough Administrator	BoroughAdministrator@SHNJ.org
Suzanne Stanford, Borough Clerk	StanfordS@SHNJ.org
Carrie Bosacco, Deputy Clerk	BosaccoC@SHNJ.org
Kim Stevenson, Administrative Assistant	StevensonK@SHNJ.org
Megan Brown, Receptionist	BrownM@SHNJ.org

#### Taxes & Utilities

Deborah Candelore, Tax Collector	CandeloreD@SHNJ.org
Margaret Slavin, Tax Assessor	SlavinM@SHNJ.org
Kate McGonagle, Deputy/Assistant Tax Collector	McGonagleK@SHNJ.org

#### **FINANCE**

James Craft, CFO	CraftJ@SHNJ.org
Patti Wagner, Treasurer's Office	WagnerP@SHNJ.org

#### **PUBLIC WORKS**

Grant Russ, Director of Public Works	RussG@SHNJ.org
Francisco Tirado, Supervisor, Water-Sewer-Buildings	TiradoF@SHNJ.org

#### **RECREATION & TOURISM**

Tina Prickett, Recreation Director	RecDirector@SHNJ.org
Jenny Olson, Tourism Director/Public Information	Tourism@SHNJ.org

#### CONSTRUCTION

Raymond Poudrier, Zoning Official/Code En	nforcementPoudrierR@SHNJ.org
Suzanne Brown, Certified Technical Assista	ntBrownS@SHNJ.org

#### MUNICIPAL COURT

Deborah Scott, Court Administrator	ScottD@SHNJ.org
Laura Neeld, Deputy Court Administrator	NeeldL@SHNJ.org